

Zhiyar Mohammed Ismael Head of Business Department

Dr.Zhiyar Ismael is amotivated and committed business candidate with a proven ability to effectively evaluate, organize, and prioritize work within an overall project schedule. Able to communicate effectively with work colleagues at all levels. A published researcher and lecturer specializing in interorganizational learning and the competitive dynamics of today's competitive organizations. interested in teaching critical subjects that enhance students' creative thinking and enable them to better understand the business world on a broader concept without missing the humanitarian aspects. A lucky wife and mom that enjoys every moment of a crowded life.

# **Contact Info**

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1)))	Female
ä	1983-01-19
A:	Married
	Iraq
沟	Iraqi

# Location

Avro City- Duhok- Iraq

# **Skills**

Strategic Management Skills	Expert
SPSS	Advanced
Meta- Analysis	Intermediate
AMOS Programe	Intermediate
ATLAS. ti Programe	Advanced

# Experience

## 2017-09 - 2020-09

Cihan Universuty- Duhok- Iraq Lecturer

Courses taught: (Security Analysis, Capital Markets, E- Banking, Organizational Behavior, Organizational Theories, Logestics Management, E- Commerce)

## 2020-09 - Current

Nawroz University- Duhok- Iraq Head of Business Administration Department

Subjects Taught: (Principles of Management1, Principles of Management2, Strategic Management, Modern Concepts of Strategy)

# Education

#### 2019-05

Girne American University- Northern Cyprus PHD - Business Management

PhD Degree in Business Management, Specific: The Inter- Organizational Learning of NGOs

### 2015-02

Girne American University- Northern Cyprus Master - Business Management

MSc Degree in Business Management, Specific: The Strategic Planning of Multi- Airport Systems

## 2005-06

University of Duhok- Duhok- Iraq Bachelor - Business Administration

BA in Business Administration

## Courses

## 2022-07

Pedagogy Nawroz University- Iraq

## 2016-02

Certificate of Achievement in Meta- Analysis Girne American University

#### 2011-09

## Certificate of Computer Proficiency

Training and Development Center - University of Duhok- Iraq

### 2023-1-31

# Paper Publishing: Methodology and High Indexing Journal

Centre for Scientific Research- Nawroz University

# **Achievements**

#### 2016-01

# Analyzing The Effect of Big Five Model of Personality on the Relationship between Service Quality and Customer Satisfaction

Customer satisfaction and loyalty approach calls for a better in- depth understanding of different factors affecting it, this study emphasized its efforts in analyzing how personality traits could affect the preferences and buying decisions of mobile telephony users toward offered qualities of services and how it could satisfy their needs. The basic idea of this study has been derived from the wide extension of studies about

# Languages

English	Advanced
Arabic	Advanced
Turkish	Limited
Kurdish	Native

# Links

website		Zhiyar-Ismael	C
instagram		dr.zhiyar.ismael	C
website	citations?		
website	view_op=list_works&hl=en&	hl=en&user=IDue	MUAAA
facebook		?locale=hi_IN	0

# Interests

Handcrafts

customer satisfaction and customer loyalty reported in the marketing literature in which most of it aimed to precisely examine how effectively firms could deliver value to their customers. This study's framework has conceptualized to analyze the moderate effects of personality traits on the relationship between service quality and customer satisfaction.

#### 2019-04

# The moderating effect of legal framework on the relationship between interrelationship learning and value creation to obtain sustainable performance

This study tries to deal with knowledge collaborative approach of relationship learning which is a strategic perspective entails of creating collective knowledge to demonstrate the role of inter-organizational learning through project-based organizations (PBOs). This helps in enhancing the abilities of non-governmental organizations (NGOs) in metropolitan areas witnessing duality in the legal framework under which these organizations operate, and how such circumstances affect NGOs operating in autonomous regions to maintain long-term linkages with their partners to achieve sustainable development.

## 2021-08

# Analyzing the Role of Motivation as a Moderate Factor on the Relationship between Personality and Organizational Commitment

This article examines the moderate role of motivation on the relationship between the big five model of personality traits and organizational commitment as an attempt to understand the influence of multitude psychological and motivational factors on employees' behavior toward their organizational commitment.

#### 2022-10-10

# Publishing the Scientific Articles in Internationals Journals

This two-day international workshop held on the 10th and 11th of October, 2022 via the Zoom platform was presented by me.

#### 2023-3-7

## International Women's Day

I was one of the panelists in International Women's Day held and supervised by the Duhok Governer, General Directorate of Care and Social Development in Duhok, and Better World Organization.

#### 2023-3-6

## Customs Management and Development

This Training Course has been prepared and presented by me, it takes 10 hours over two weeks for the Customs Directorate in Duhok.

## References

## - +9647514103557

## Dr. Nawar Al- Saadi

Dr. Nawar Al- Saadi is an assistant professor in international economics and a research and development manager at Cihan University- Iraq.

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Dr. Mohammed Abdulwahab Al Azawy